

LUKA LUGARIC

PMO and Programme Delivery Consultant | Project Manager | PMP, PRINCE2

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Freelance via Lumaras Global d.o.o. | EU citizen | Available January 2027 |

Hybrid, globally mobile, up to 80% travel

Professional Profile

PMO lead and programme manager with 15+ years delivering business, technology and operational change for multinational organisations. Establishes and improves PMOs, introducing planning, tracking and reporting models that help teams coordinate delivery and leadership make timely decisions. Recent assignments include CCEP's regional SAP EWM deployment and two distinct Umicore engagements in supply chain and procurement, then transport and trade compliance. Combines practical governance, data analysis and hands-on project delivery with a focus on business value, agility and low administrative friction. Based in Belgium, with a career across Thailand, the UAE and Croatia and programme coverage in Europe, North America and Asia.

Core Skills

PMO establishment and improvement | Programme and project delivery | Operational improvement | Integrated planning and dependencies | RAID, change control and stage gates | Resource and capacity planning | Leadership reporting | Matrix coordination | Business cases and cost reduction | SAP EWM programme delivery

Professional Experience

Freelance PMO and Programme Management Consultant | Lumaras Global | Brussels and international | 2023–Present

Contract assignments for multinational clients, delivered through Lumaras Global d.o.o. (registered in Croatia).

Coca-Cola Europacific Partners (CCEP) | Regional PMO, SAP EWM | 6 months, current

- Regional PMO within CCEP's global SAP transformation, supporting SAP Extended Warehouse Management (EWM) deployment across France, Benelux and the Nordics from a base in Belgium. Connect programme leadership, business workstreams, technology teams and the implementation partner.
- Streamlined the regional PMO for greater agility and team velocity while rolling out a workstream-owned planning and tracking model, supported by practical data intake, dashboards and reporting. Consolidate and challenge inputs to expose delivery gaps and support milestone decisions.
- Built a resource model covering 100+ programme resources, with site and activity views and weekly capacity reporting to support resource planning and delivery coordination.
- Coordinate dependencies across solution design, legacy interfaces, testing, data, infrastructure, training and cutover; translate delivery discussions into owned actions, milestones and escalations.
- Run RAID, action, decision and change-request controls; prepare stage-gate readiness, deliverable sign-offs and concise leadership reporting on blockers and decisions required.

Umicore | Two PMO Assignments | Belgium, hybrid | 2 years

Supply chain and procurement

- Established the procurement PMO with the team alongside hands-on project management. Managed a €50M global operational programme covering Europe, North America and Asia, including sites in Belgium, Korea, China and Canada.
- Built practical data intake, dashboards and reporting structures to connect project delivery with leadership priorities and decisions, keeping governance proportionate and administrative friction low.
- Identified €10M in cost-reduction opportunities through data analysis; coordinated procurement, engineering and operations across five countries for critical plant equipment.

Transport and trade compliance

- Built the transport and trade compliance PMO from scratch, including data intake, dashboards and delivery governance. Introduced a shared planning, tracking and reporting model used by project managers across a matrix organisation, designed to improve agility and team velocity.
- Integrated nine transport and trade compliance workstream plans into one MS Project portfolio view of schedules, milestones and risks across IS/IT, trade compliance and transport.
- Coordinated 30+ stakeholders across IS/IT, finance, strategy, legal and operations; maintained the decisions and actions register and escalated blockers. Reported progress, risk, resources, finance and compliance to senior leadership with recommendations on priorities and sequencing.
- Supported business fit-gap sessions and future process design; coordinated subject-matter-expert capacity with the central IS team. Project managers reported progress through the shared model, retaining delivery ownership within the matrix organisation.

3M, via Pyxera Global | Capacity Development Programme | 6 months

- Managed a STEM and operational capacity programme across three sites in Croatia, scoping projects with client teams from the USA, India, Turkey and Germany; all projects delivered on time.

Trocellen | Industrial Sustainability Planning | 6 months

- Built a multi-site improvement roadmap for Germany, Hungary, Italy and Malaysia: production-line energy audits, investment cases, and five- and ten-year implementation plans.

AvantGarde Group | Head of Digital Solutions | 1 year

- Led product development and pilot of an industrial carbon accounting and planning platform, including IoT partnerships, the MVP, data dashboards and customer presentations.

EU-Funded Projects | Sustainability and Innovation | 6 months cumulative

- Designed industrial decarbonisation planning methods and transition frameworks for Serbia, Georgia, Ukraine, Moldova and Armenia; mentored climate-tech start-ups in Croatia and Kosovo.

Senior Project Manager | Agoda, Booking Holdings | Bangkok, Thailand | 2022–2023

- Led cross-functional operational and digital transformation projects across Booking.com, Agoda and Priceline with a 14-person team.
- Delivered \$1.2M in annual savings through product optimisation, machine learning and virtual-card processes.
- Reduced intercompany support costs by 25% through process redesign.

Senior Manager | Dubai Supreme Council of Energy | United Arab Emirates | 2015–2022

- Directed project management and strategic coordination for Dubai's Demand Side Management Strategy 2030 across energy, utilities and industrial decarbonisation.
- Oversaw delivery coordination across a \$25B+ strategic energy and water infrastructure portfolio, aligning contractors, consultants and client entities on schedule and technical compliance.
- Introduced project prioritisation, scoping and portfolio monitoring of value, risk and progress, enabling targeted interventions on bottlenecks.
- Set up coordination across 20+ public and private engineering entities and built a 20+ member public-private partnership network for circular-economy initiatives.

Project Manager | DOK-ING | Croatia | 2013–2015

- Managed robotic-vehicle R&D and manufacturing projects from design and prototyping through production, integration, testing and client delivery.
- Delivered a complex electronics platform and testbed on time and in scope, coordinating mechanical, electronics and software teams.
- Introduced project controls, risk management and engineering milestone tracking across multidisciplinary teams.

Earlier Career | Croatia | 2007–2013

- **Project Specialist, Center for Energy Sector Investments (2012–2013):** restructuring plan for a €4.5B renewable-energy incentive system aligned with EU regulation; investor outreach for Croatia's first LNG terminal.
- **Programme Manager, United Nations Development Programme (2009–2012):** municipal energy project pipelines and technical assistance in Southeast Europe; coordinated donor and government stakeholders and prepared projects for EU funding.
- **Research Scientist and PhD Candidate, University of Zagreb (2007–2012):** co-directed a NATO Science for Peace project on energy-system cybersecurity; 10+ research papers; co-author of a Wiley book on industrial energy management.

Education

Master's degree in Sustainability Leadership | University of Cambridge, UK | 2020

Postgraduate degree in Management (mini-MBA) | University of Zagreb, Croatia | 2008

Master's degree in Electrical Engineering, Energy Systems | University of Zagreb, Croatia | 2007

Certifications

Project Management Professional (PMP)

PRINCE2 Foundation

Lean Management and Manufacturing Expert | Six Sigma Academy

Agile/Scrum training

Tools and Systems

Enterprise systems: SAP EWM programme delivery, SAP S/4HANA and ECC (GTM/GTS), SAP Ariba

Planning and collaboration: MS Project, Jira, Confluence, SharePoint, Notion, PMO dashboards

Analysis and reporting: Advanced Excel modelling, Power BI, Tableau, SQL, Python (working knowledge), AI-assisted analysis

Languages

Croatian: Native | English: Near-native